

Acknowledgments

I want to thank my family for their patience and assistance in this effort.

Kris, I love you, it's as simple as that.

Eddie and Tyler, you're both fascinating and I learn more from each of you each day. I love you both very much.

I also need to thank:

- Bob Collins
- Sean Stinson, Deb McMahon, Theran Lee, and the Schwabies
- George, Steve, Milind, and the rest of the Cisco kids

While there are times where I don't know if I should thank him or kick him, I need to acknowledge Todd for making my life even more of a hectic event.

Thanks to all of the copy editors and technical editors—there were a lot. A special note of thanks to Dave, who kept me on my toes and challenged me to the point of irritation, and Emily, who may have persuaded me to never go down to Australia. It's a better book because of all of the editors, and I am grateful for their insight and diligence. I also want to thank Julie, Linda R., Lance S., Dann, Neil, and Linda L. for their assistance.

Then, of course, there is the whole Production crew—Shannon M., Nila N., Tony J., Keith M., Kara S., Patrick P., Dave N., Alison M., and Laurie O. Without them, this book would be nothing but a bunch of files.