

Contents at a Glance

Part 1 Learn at Your Own Pace

1	Introduction to Active Directory	1-3
2	Installing and Configuring Active Directory.	2-1
3	Administering Active Directory	3-1
4	Installing and Managing Domains, Trees, and Forests.	4-1
5	Configuring Sites and Managing Replication	5-1
6	Implementing an OU Structure.	6-1
7	Administering User Accounts	7-1
8	Administering Groups	8-1
9	Administering Active Directory Objects	9-1
10	Implementing Group Policy	10-1
11	Administering Group Policy.	11-1
12	Deploying Software with Group Policy	12-1
13	Administering Security with Group Policy.	13-1
14	Managing Active Directory Performance	14-1

Part 2 Prepare for the Exam

15	Planning and Implementing an Active Directory Infrastructure (1.0)	15-3
16	Managing and Maintaining an Active Directory Infrastructure (2.0)	16-1
17	Planning and Implementing User, Computer, and Group Strategies (3.0)	17-1
18	Planning and Implementing Group Policy (4.0)	18-1
19	Managing and Maintaining Group Policy (5.0)	19-1

Part 3 Appendixes

A	New Active Directory Directory Features in the Windows Server 2003 Family.	A-1
B	Active Directory Setup Answer File Parameters.	B-1
C	User Rights	C-1

Practices

Configuring a Static IP Address and Preferred DNS Server	2-14
Installing and Removing Active Directory	2-31
Fixing a DNS Configuration and Installing Active Directory	2-33
Verifying Active Directory Installation	2-41
Using Active Directory Installation Troubleshooting Tools	2-52
Viewing Active Directory Administration Tools	3-13
Customizing an MMC	3-26
Backing Up Active Directory	3-41
Restoring Active Directory	3-53
Creating a Child Domain	4-17
Renaming a Domain Controller	4-22
Viewing and Transferring Operations Master Role Assignments	4-38
Managing Trust Relationships	4-70
Configuring Sites	5-21
Configuring Intersite Replication	5-38
Monitoring and Troubleshooting Active Directory Replication	5-69
Creating an OU	6-13
Administering OUs	6-22
Creating, Modifying, and Verifying Domain User Accounts	7-22
Managing User Profiles	7-37
Managing Home Folders	7-41
Administering User Accounts	7-46
Planning New Group Accounts	8-17
Creating and Administering Groups	8-27
Using Run As to Start a Program as an Administrator	8-33
Locating Objects in Active Directory	9-10
Controlling Access to Active Directory Objects	9-30
Implementing a GPO	10-45
Generating RSoP Queries	11-24
Managing Special Folders	11-47
Deploying Software with Group Policy	12-28
Implementing Audit Policies	13-41
Administering the Security Log	13-54
Managing Security Templates	13-67
Using Security Configuration and Analysis	13-79
Using System Monitor	14-17
Using Performance Logs And Alerts	14-33

Tables

1-1. Active Directory Administration Tasks	1-33
2-1. Netdiag Command Switches.....	2-45
2-2. Dcdiag Command Switches	2-47
2-3. Active Directory Installation and Removal Troubleshooting Scenarios.....	2-51
2-4. Graphic Design Institute Network Description	2-54
3-1. Features Enabled by Domain Functional Level.....	3-6
3-2. Features Enabled by Forest Functional Level	3-7
3-3. Active Directory-Specific Windows Support Tools	3-11
3-4. MMC User Mode Types	3-21
4-1. Netdom Trust Command Parameters.....	4-68
5-1. Intrasite and Intersite Replication Comparison	5-5
5-2. Reasons for Adding a Global Catalog and Their Consequences.....	5-43
5-3. Repadmin Command Parameters	5-62
5-4. Dsastat Command Parameters.....	5-64
5-5. Active Directory Replication Troubleshooting Scenarios.....	5-67
6-1. Dsmove Command Parameters	6-21
7-1. Domain User Account Naming Convention Considerations	7-6
7-2. Strong Password Requirement Groups	7-8
7-3. User Name Options in the New Object-User Dialog Box.....	7-14
7-4. Password Options in the New Object-User Dialog Box.....	7-16
7-5. Tabs in the Properties Dialog Box.....	7-18
7-6. Domain User Accounts for Exercise 1.....	7-22
7-7. Domain User Account Properties for Exercise 2.....	7-23
7-8. Settings Contained in a User Profile	7-27
7-9. Sample Folders Contained in a User Profile Folder	7-28
7-10. OUs of City Power & Light.....	7-49
8-1. Group Scope Membership Rules.....	8-7
8-2. Default Groups in the Builtin Folder	8-9
8-3. Default Groups in the Users Folder.....	8-11
8-4. Commonly Used Special Identity Groups	8-12
8-5. Commonly Used Built-In Local Groups	8-14
8-6. Customer Service Division Employee Information	8-18
8-7. Employee Information Access Requirements.....	8-18
9-1. Common Object Types and Their Contents.....	9-3
9-2. User Accounts for Practice	9-10
9-3. Basic Standard Permissions and Type of Access Allowed	9-16
9-4. Pages in the Delegation Of Control Wizard.....	9-35

10-1. Ways to Open the Group Policy Object Editor	10-6
10-2. Windows Server 2003 Default Administrative Templates	10-14
10-3. Default GPO Permissions	10-33
10-4. Permissions for GPO Scopes	10-41
10-5. Results of Your Investigation	10-52
11-1. Software Settings RSoP Query Results Column Descriptions	11-16
11-2. Scripts RSoP Query Results Column Descriptions	11-16
11-3. Administrative Templates RSoP Query Results Tab Descriptions	11-16
11-4. Gpresult Command Parameters	11-20
11-5. Default Locations for Special Folders	11-30
11-6. Effects of Policy Removal Options	11-38
11-7. Group Policy Object Editor Console Troubleshooting Scenarios	11-54
11-8. Group Policy Settings Troubleshooting Scenarios	11-55
11-9. Folder Redirection and Offline Files Troubleshooting Scenarios	11-56
12-1. Software Deployment Approaches	12-7
12-2. Strategies and Considerations for Deploying Software	12-14
12-3. Software Deployment Troubleshooting Scenarios	12-42
12-4. Wide World Importers Network Structure	12-47
13-1. Software Restriction Policies Troubleshooting Scenarios	13-27
13-2. Event Categories in the Audit Policy Extension	13-31
13-3. Some Active Directory Object Events and What Triggers Them	13-36
13-4. User Events and What Triggers Them	13-38
13-5. Results When the Apply These Auditing Entries To Objects And/ Or Containers Within This Container Only Check Box Is Cleared	13-39
13-6. Printer Events and What Triggers Them	13-40
13-7. Audit Policy Plan for Exercise 1	13-42
13-8. Logs Maintained by Windows Server 2003	13-46
13-9. Security Configuration and Analysis Troubleshooting Scenarios	13-78
14-1. Important Active Directory System Monitor Counters on the NTDS Performance Object	14-5
14-2. Important FileReplicaSet Counters	14-8
14-3. Directory Service Log and System Monitor Troubleshooting Scenarios	14-15
14-4. Options in the Schedule Tab	14-25
14-5. Options in the Action Tab	14-30
14-6. Performance Logs And Alerts Troubleshooting Scenarios	14-32
14-7. Some Registry Entries in the Diagnostics Subkey	14-39

Troubleshooting Labs

Chapter 2	2-56
Chapter 3	3-56
Chapter 4	4-72
Chapter 5	5-73
Chapter 6	6-26
Chapter 7	7-50
Chapter 8	8-37
Chapter 9	9-40
Chapter 10	10-52
Chapter 11	11-61
Chapter 12	12-49
Chapter 13	13-83
Chapter 14	14-46

Case Scenario Exercises

Chapter 2	2-54
Chapter 3	3-55
Chapter 4	4-74
Chapter 5	5-74
Chapter 6	6-24
Chapter 7	7-49
Chapter 8	8-35
Chapter 9	9-41
Chapter 10	10-50
Chapter 11	11-59
Chapter 12	12-47
Chapter 13	13-82
Chapter 14	14-44

Contents

About This Book	xxxi
Intended Audience	xxxi
Prerequisites	xxxii
About the CD-ROM	xxxii
Features of This Book	xxxiii
Part 1: Learn at Your Own Pace	xxxiii
Part 2: Prepare for the Exam	xxxiv
Informational Notes	xxxiv
Notational Conventions	xxxv
Keyboard Conventions	xxxv
Getting Started	xxxvi
Hardware Requirements	xxxvi
Software Requirements	xxxvi
Setup Instructions	xxxvii
The Microsoft Certified Professional Program	xl
Certifications	xl
Requirements for Becoming a Microsoft Certified Professional	xli
Technical Support	xlii
Evaluation Edition Software Support	xliii

Part 1 Learn at Your Own Pace

1 Introduction to Active Directory

Why This Chapter Matters	1-3
Before You Begin	1-3
Lesson 1: Active Directory Overview	1-4
Understanding Directory Services	1-4
Why Have a Directory Service?	1-5
The Windows Server 2003 Directory Service	1-5
Active Directory Objects	1-8
Active Directory Components	1-10
Catalog Services—The Global Catalog	1-17
Lesson Review	1-19
Lesson Summary	1-20

Lesson 2: Understanding Active Directory Concepts and Administration Tasks	1-21
Replication	1-21
Trust Relationships	1-25
Change and Configuration Management	1-28
Group Policies.	1-29
DNS	1-31
Object Naming	1-31
Active Directory Administration Tasks	1-33
Lesson Review	1-34
Lesson Summary	1-35
Lesson 3: Planning the Active Directory Infrastructure Design	1-36
What Is an Active Directory Infrastructure Design?	1-36
Design Tools	1-37
The Design Process.	1-38
Lesson Review	1-41
Lesson Summary	1-42
Chapter Summary	1-43
Exam Highlights	1-43
Key Points	1-43
Key Terms.	1-44
Questions and Answers	1-45

2 Installing and Configuring Active Directory

Why This Chapter Matters	2-1
Before You Begin.	2-2
Lesson 1: Preparing for Active Directory Installation.	2-3
Active Directory Installation Prerequisites	2-3
Determining the Domain Structure	2-3
Determining the Domain Name.	2-9
Determining the Storage Location of the Database and Log Files	2-11
Determining the Location of the Shared System Volume Folder.	2-11
Determining the DNS Configuration Method	2-11
Determining the DNS Configuration	2-12
Practice: Configuring a Static IP Address and Preferred DNS Server	2-14
Lesson Review	2-15
Lesson Summary	2-16
Lesson 2: Installing and Removing Active Directory.	2-17
Installing Active Directory.	2-17
Removing Active Directory Services from a Domain Controller.	2-30
Practice: Installing and Removing Active Directory	2-31

Practice: Fixing a DNS Configuration and Installing Active Directory	2-33
Lesson Review	2-35
Lesson Summary	2-36
Lesson 3: Verifying Active Directory Installation	2-37
Verifying an Active Directory Installation	2-37
Practice: Verifying Active Directory Installation	2-41
Lesson Review	2-42
Lesson Summary	2-42
Lesson 4: Troubleshooting Active Directory Installation and Removal.	2-43
Troubleshooting Active Directory Installation	2-43
Troubleshooting Scenarios	2-51
Practice: Using Active Directory Installation Troubleshooting Tools.	2-52
Lesson Review	2-53
Lesson Summary	2-54
Case Scenario Exercise	2-54
Troubleshooting Lab	2-56
Chapter Summary	2-59
Exam Highlights	2-60
Key Points	2-60
Key Terms.	2-60
Questions and Answers	2-61

3 Administering Active Directory

Why This Chapter Matters	3-1
Before You Begin.	3-2
Lesson 1: Using Active Directory Administration Tools	3-3
Active Directory Administration Tools.	3-3
Practice: Viewing Active Directory Administration Tools.	3-13
Lesson Review	3-15
Lesson Summary	3-16
Lesson 2: Customizing MMCs	3-17
The MMC	3-17
Using MMCs for Remote Administration	3-21
Creating Custom MMCs.	3-22
Modifying Custom MMCs	3-24
Practice: Customizing an MMC	3-26
Lesson Review	3-27
Lesson Summary	3-28
Lesson 3: Backing Up Active Directory	3-29
Preliminary Backup Tasks	3-29
Creating an Active Directory Backup	3-29

Scheduling Active Directory Backup Operations	3-36
Deleting Scheduled Active Directory Backup Operations	3-39
Practice: Backing Up Active Directory	3-41
Lesson Review	3-42
Lesson Summary	3-43
Lesson 4: Restoring Active Directory.	3-44
Restoring Active Directory	3-44
Preliminary Restore Tasks	3-45
Performing a Nonauthoritative Restore	3-46
Specifying Advanced Restore Settings for a Nonauthoritative Restore	3-48
Performing an Authoritative Restore	3-50
Practice: Restoring Active Directory.	3-53
Lesson Review	3-53
Lesson Summary	3-54
Case Scenario Exercise	3-55
Troubleshooting Lab	3-56
Chapter Summary	3-59
Exam Highlights	3-60
Key Points	3-60
Key Terms.	3-61
Questions and Answers	3-62

4 Installing and Managing Domains, Trees, and Forests

Why This Chapter Matters	4-1
Before You Begin.	4-2
Lesson 1: Creating Multiple Domains, Trees, and Forests.	4-3
Creating Multiple Domains.	4-3
Creating Additional Domains	4-6
Creating Multiple Trees	4-9
Creating Additional Trees	4-11
Creating Multiple Forests.	4-13
Creating Additional Forests	4-15
Practice: Creating a Child Domain.	4-17
Lesson Review	4-17
Lesson Summary	4-18
Lesson 2: Renaming and Restructuring Domains and Renaming Domain Controllers	4-19
Renaming and Restructuring Domains	4-19
Renaming a Domain Controller.	4-20
Practice: Renaming a Domain Controller	4-22

Lesson Review	4-23
Lesson Summary	4-23
Lesson 3: Managing Operations Master Roles	4-24
Operations Master Roles	4-24
Forest-Wide Operations Master Roles	4-24
Domain-Wide Operations Master Roles	4-25
Managing Operations Master Roles	4-27
Planning Operations Master Locations	4-29
Viewing Operations Master Role Assignments	4-31
Transferring an Operations Master Role Assignment	4-32
Seizing an Operations Master Role Assignment	4-35
Practice: Viewing and Transferring Operations Master Role Assignments	4-38
Lesson Review	4-39
Lesson Summary	4-40
Lesson 4: Managing Trust Relationships	4-41
Trust Relationships	4-41
Planning Trust Relationships	4-43
Creating Trust Relationships	4-49
Practice: Managing Trust Relationships	4-70
Lesson Review	4-71
Lesson Summary	4-72
Troubleshooting Lab	4-72
Case Scenario Exercise	4-74
Chapter Summary	4-75
Exam Highlights	4-76
Key Points	4-76
Key Terms	4-77
Questions and Answers	4-78

5 Configuring Sites and Managing Replication

Why This Chapter Matters	5-1
Before You Begin	5-2
Lesson 1: Understanding Sites and Replication	5-3
Understanding Sites	5-3
Understanding Replication	5-4
Lesson Review	5-9
Lesson Summary	5-10
Lesson 2: Configuring Sites	5-11
Configuring Sites	5-11
Creating Sites	5-12

Creating Subnets	5-15
Creating, Moving, and Removing Domain Controller Objects in a Site	5-17
Designating a Site License Server	5-19
Practice: Configuring Sites	5-21
Lesson Review	5-23
Lesson Summary	5-24
Lesson 3: Configuring Intersite Replication	5-25
Configuring Intersite Replication	5-25
Creating Site Links	5-25
Configuring Site Link Attributes	5-28
Designating a Preferred Bridgehead Server	5-31
Creating Site Link Bridges	5-33
Creating and Configuring Connection Objects	5-35
Practice: Configuring Intersite Replication	5-38
Lesson Review	5-39
Lesson Summary	5-40
Lesson 4: Configuring Global Catalog Servers	5-41
Understanding Global Catalog Servers	5-41
Creating or Removing a Global Catalog	5-44
Enabling the Universal Group Membership Caching Feature	5-45
Lesson Review	5-46
Lesson Summary	5-47
Lesson 5: Configuring Application Directory Partitions	5-48
Application Directory Partitions	5-48
Application Directory Partition Replication	5-49
Application Directory Partitions and Domain Controller Demotion	5-50
Security Descriptor Reference Domain	5-51
Managing Application Directory Partitions	5-52
Lesson Review	5-57
Lesson Summary	5-58
Lesson 6: Monitoring and Troubleshooting Replication	5-59
Monitoring and Troubleshooting Replication	5-59
Troubleshooting Active Directory Replication	5-66
Practice: Monitoring and Troubleshooting Active Directory Replication	5-69
Lesson Review	5-71
Lesson Summary	5-72
Troubleshooting Lab	5-73
Case Scenario Exercise	5-74
Chapter Summary	5-76

Exam Highlights	5-77
Key Points	5-77
Key Terms.	5-78
Questions and Answers	5-79

6 Implementing an OU Structure

Why This Chapter Matters	6-1
Before You Begin.	6-2
Lesson 1: Understanding OUs	6-3
Understanding OUs	6-3
Defining OUs to Delegate Administration.	6-3
Defining OUs to Administer Group Policy	6-7
Defining OUs to Hide Objects	6-7
Designing OU Structures	6-8
Lesson Review	6-9
Lesson Summary	6-10
Lesson 2: Creating an OU Structure	6-11
Creating OUs	6-11
Creating OUs to Hide Objects.	6-12
Practice: Creating an OU	6-13
Lesson Review	6-15
Lesson Summary	6-15
Lesson 3: Administering OUs	6-16
Administering OUs.	6-16
Practice: Administering OUs.	6-22
Lesson Review	6-23
Lesson Summary	6-24
Case Scenario Exercise	6-24
Troubleshooting Lab	6-26
Chapter Summary	6-28
Exam Highlights	6-28
Key Points	6-29
Key Terms.	6-29
Questions and Answers	6-30

7 Administering User Accounts

Why This Chapter Matters	7-1
Before You Begin.	7-2
Lesson 1: Understanding User Accounts.	7-3
Understanding User Accounts	7-3
Local User Accounts	7-4

Domain User Accounts	7-4
Built-In User Accounts	7-5
Domain User Account Naming Conventions	7-6
Password Requirements and Guidelines	7-7
Using Smart Cards	7-9
Lesson Review	7-11
Lesson Summary	7-12
Lesson 2: Creating User Accounts	7-13
Creating Domain User Accounts	7-13
Modifying Domain User Account Properties	7-17
Practice: Creating, Modifying, and Verifying Domain User Accounts	7-22
Lesson Review	7-25
Lesson Summary	7-26
Lesson 3: Managing User Profiles and Home Folders.	7-27
Understanding User Profiles.	7-27
User Profile Types	7-29
User Profiles Settings in Group Policy	7-31
Creating User Profiles	7-31
Practice: Managing User Profiles	7-37
Best Practices for User Profiles	7-39
Home Folders	7-39
Creating Home Folders on a Server	7-40
Practice: Managing Home Folders.	7-41
Lesson Review	7-42
Lesson Summary	7-43
Lesson 4: Maintaining User Accounts	7-44
Renaming, Disabling, Enabling, and Deleting User Accounts.	7-44
Unlocking User Accounts and Resetting Passwords	7-45
Practice: Administering User Accounts	7-46
Lesson Review	7-48
Lesson Summary	7-48
Case Scenario Exercise	7-49
Troubleshooting Lab	7-50
Chapter Summary	7-52
Exam Highlights	7-52
Key Points	7-53
Key Terms.	7-53
Questions and Answers	7-54

8 Administering Groups

Why This Chapter Matters	8-1
Before You Begin.	8-1
Lesson 1: Understanding Groups	8-3
Introduction to Groups	8-3
Group Types	8-4
Group Scopes	8-4
Group Membership	8-6
Group Nesting.	8-7
Local Groups	8-8
Default Groups	8-9
Planning Groups	8-15
Practice: Planning New Group Accounts	8-17
Group Accounts Planning Worksheet.	8-19
Group Accounts Planning Worksheet (Answers)	8-20
Lesson Review	8-21
Lesson Summary	8-22
Lesson 2: Creating and Administering Groups	8-23
Creating a Group.	8-23
Deleting a Group	8-24
Adding Members to a Group.	8-25
Changing the Group Scope.	8-26
Practice: Creating and Administering Groups	8-27
Lesson Review	8-28
Lesson Summary	8-29
Lesson 3: Administration Strategies	8-30
Why You Should Not Run Your Computer as an Administrator	8-30
Using the Run As Program	8-30
Practice: Using Run As to Start a Program as an Administrator.	8-33
Lesson Review	8-34
Lesson Summary	8-34
Case Scenario Exercise	8-35
Troubleshooting Lab	8-37
Chapter Summary	8-38
Exam Highlights	8-39
Key Points	8-39
Key Terms.	8-39
Questions and Answers	8-41

9 Administering Active Directory Objects

Why This Chapter Matters	9-1
Before You Begin.	9-1
Lesson 1: Locating Active Directory Objects	9-3
Locating Active Directory Objects	9-3
Using Saved Queries	9-8
Practice: Locating Objects in Active Directory.	9-10
Lesson Review	9-12
Lesson Summary	9-13
Lesson 2: Controlling Access to Active Directory Objects	9-14
Understanding Access Control	9-14
Assigning Standard Permissions.	9-22
Administering Special Permissions	9-22
Setting Inheritance for a Permission	9-23
Changing Inherited Permissions	9-26
Selective Authentication	9-26
Removing Security Principals and Their Permissions	9-28
Removing Special Permissions.	9-28
Transferring Object Ownership	9-29
Practice: Controlling Access to Active Directory Objects	9-30
Lesson Review	9-32
Lesson Summary	9-33
Lesson 3: Delegating Administrative Control of Active Directory Objects.	9-34
Delegating Administrative Control	9-34
Lesson Review	9-39
Lesson Summary	9-39
Troubleshooting Lab	9-40
Case Scenario Exercise	9-41
Chapter Summary	9-43
Exam Highlights	9-44
Key Points	9-44
Key Terms.	9-45
Questions and Answers	9-46

10 Implementing Group Policy

Why This Chapter Matters	10-1
Before You Begin.	10-2
Lesson 1: Understanding Group Policy	10-3
Understanding Group Policies.	10-3
Understanding GPOs	10-4

Group Policy Settings	10-8
Administrative Templates	10-13
How Group Policy Affects Startup and Logging On	10-15
How Group Policy Is Applied	10-16
Using Security Groups to Filter GPO Scope	10-20
Using WMI Queries to Filter GPO Scope	10-20
Delegating Control of GPOs	10-21
Resultant Set of Policy (RSoP)	10-21
Lesson Review	10-21
Lesson Summary	10-22
Lesson 2: Group Policy Planning Strategies	10-23
Group Policy Planning Strategies	10-23
Plan Group Policy Settings	10-23
Planning GPOs	10-24
Planning Administrative Control of GPOs	10-26
Lesson Review	10-29
Lesson Summary	10-30
Lesson 3: Implementing a GPO	10-31
Implementing a GPO	10-31
Creating a GPO	10-31
Creating an MMC for a GPO	10-32
Delegating Control of a GPO	10-33
Configuring Group Policy Settings	10-36
Disabling Unused Group Policy Settings	10-37
Indicating GPO Processing Exceptions	10-38
Filtering GPO Scope with Security Groups	10-40
Linking a GPO	10-41
Modifying a GPO	10-42
Removing a GPO Link	10-42
Deleting a GPO	10-43
Editing a GPO and GPO Settings	10-43
Refreshing a GPO	10-44
Group Policy Best Practices	10-44
Practice: Implementing a GPO	10-45
Lesson Review	10-48
Lesson Summary	10-49
Case Scenario Exercise	10-50
Troubleshooting Lab	10-52
Chapter Summary	10-55

Exam Highlights	10-56
Key Points	10-56
Key Terms.	10-56
Questions and Answers	10-57

11 Administering Group Policy

Why This Chapter Matters	11-1
Before You Begin.	11-2
Lesson 1: Managing Group Policy with RSoP	11-3
Understanding RSoP	11-3
Generating RSoP Queries with the Resultant Set Of Policy Wizard	11-4
Generating RSoP Queries with the Gpresult Command-Line Tool	11-19
Generating RSoP Queries with the Advanced System Information Policy Tool.	11-22
Delegating Control of RSoP	11-23
Practice: Generating RSoP Queries	11-24
Lesson Review	11-26
Lesson Summary	11-27
Lesson 2: Managing Special Folders with Group Policy.	11-28
Folder Redirection	11-28
Default Special Folder Locations	11-30
Setting Up Folder Redirection	11-30
Policy Removal Considerations.	11-37
Folder Redirection and Offline Files.	11-38
Folder Redirection Best Practices	11-46
Practice: Managing Special Folders.	11-47
Lesson Review	11-48
Lesson Summary	11-49
Lesson 3: Troubleshooting Group Policy	11-50
Troubleshooting Group Policy	11-50
Group Policy Troubleshooting Scenarios	11-54
Lesson Review	11-58
Lesson Summary	11-59
Case Scenario Exercise	11-59
Troubleshooting Lab	11-61
Chapter Summary	11-64
Exam Highlights	11-64
Key Points	11-65
Key Terms.	11-65
Questions and Answers	11-66

12 Deploying Software with Group Policy

Why This Chapter Matters	12-1
Before You Begin.	12-1
Lesson 1: Understanding Software Deployment with Group Policy	12-3
Understanding Software Deployment with Group Policy.	12-3
Software Installation Extension	12-4
Add Or Remove Programs in Control Panel	12-7
Software Deployment Approaches.	12-7
Software Deployment Processes	12-8
Distributing Windows Installer Packages	12-10
Lesson Review	12-11
Lesson Summary	12-12
Lesson 2: Deploying Software with Group Policy	12-13
Deploying Software with Group Policy	12-13
Planning and Preparing a Software Deployment	12-13
Setting Up an SDP.	12-15
Creating a GPO and a GPO Console for Software Deployment	12-16
Specifying Software Deployment Properties for the GPO	12-16
Adding Windows Installer Packages to the GPO and Selecting Package Deployment Method	12-20
Setting Windows Installer Package Properties	12-21
Software Deployment Best Practices.	12-27
Practice: Deploying Software with Group Policy	12-28
Lesson Review	12-32
Lesson Summary	12-33
Lesson 3: Maintaining Software Deployed with Group Policy	12-34
Redeploying Applications Deployed with Group Policy	12-34
Upgrading Applications Deployed with Group Policy	12-34
Removing Applications Deployed with Group Policy.	12-37
Lesson Review	12-39
Lesson Summary	12-40
Lesson 4: Troubleshooting Software Deployed with Group Policy	12-41
Troubleshooting Software Deployed with Group Policy.	12-41
Software Deployment Troubleshooting Scenarios	12-42
Lesson Review	12-46
Lesson Summary	12-47
Case Scenario Exercise	12-47
Troubleshooting Lab	12-49
Chapter Summary	12-51

Exam Highlights	12-52
Key Points	12-52
Key Terms.	12-53
Questions and Answers	12-54

13 Administering Security with Group Policy

Why This Chapter Matters	13-1
Before You Begin.	13-2
Lesson 1: Understanding Active Directory Security.	13-3
Understanding Security Administration with Group Policy	13-3
Security Settings in Group Policy	13-4
Best Practices for Security Settings	13-10
Lesson Review	13-11
Lesson Summary	13-12
Lesson 2: Implementing Software Restriction Policies	13-13
Understanding Software Restriction Policies	13-13
Default Security Levels	13-14
How Software Restriction Policies Work.	13-15
Implementing Software Restriction Policies	13-17
Optional Tasks for Implementing Software Restriction Policies	13-24
Best Practices for Software Restriction Policies	13-26
Software Restriction Policies Troubleshooting	13-27
Lesson Review	13-28
Lesson Summary	13-29
Lesson 3: Implementing an Audit Policy	13-30
Understanding Auditing	13-30
Understanding Audit Policies	13-31
Implementing an Audit Policy	13-33
Best Practices for Audit Policies	13-40
Practice: Implementing Audit Policies	13-41
Lesson Review	13-44
Lesson Summary	13-45
Lesson 4: Administering the Security Log	13-46
Understanding Windows Server 2003 Logs	13-46
Viewing the Security Log	13-47
Finding Events in the Security Log	13-48
Filtering Events in the Security Log	13-50
Configuring the Security Log.	13-51
Clearing the Security Log	13-52
Archiving the Security Log	13-53

Practice: Administering the Security Log	13-54
Lesson Review	13-55
Lesson Summary	13-56
Lesson 5: Using Security Templates	13-57
Understanding Security Templates	13-57
Managing Security Templates	13-63
Best Practices for Security Templates	13-66
Practice: Managing Security Templates	13-67
Lesson Review	13-68
Lesson Summary	13-69
Lesson 6: Using Security Configuration And Analysis	13-70
Understanding the Security Configuration And Analysis Feature.	13-70
Using the Security Configuration And Analysis Feature	13-70
Security Configuration And Analysis Best Practices	13-78
Security Configuration And Analysis Troubleshooting	13-78
Practice: Using Security Configuration And Analysis	13-79
Lesson Review	13-81
Lesson Summary	13-81
Case Scenario Exercise	13-82
Troubleshooting Lab	13-83
Chapter Summary	13-86
Exam Highlights	13-87
Key Points	13-87
Key Terms.	13-87
Questions and Answers	13-88

14 Managing Active Directory Performance

Why This Chapter Matters	14-1
Before You Begin.	14-1
Lesson 1: Monitoring Performance with Service Logs and System Monitor.	14-2
Understanding the Directory and File Replication Service Logs	14-2
Understanding System Monitor	14-3
Monitoring Performance with the Directory Service Log and System Monitor Best Practices	14-14
Directory Service Log and System Monitor Troubleshooting	14-14
Practice: Using System Monitor	14-17
Lesson Review	14-17
Lesson Summary	14-18
Lesson 2: Monitoring Performance with Performance Logs And Alerts	14-19
The Performance Logs And Alerts Snap-In	14-19
Managing Active Directory Performance from the Command Line	14-31

Monitoring Performance with Performance Logs And Alerts	
Best Practices	14-31
Performance Logs And Alerts Troubleshooting	14-32
Practice: Using Performance Logs And Alerts.	14-33
Lesson Review	14-35
Lesson Summary	14-36
Lesson 3: Optimizing and Troubleshooting Active Directory Performance	14-37
Optimizing and Troubleshooting Active Directory Performance	14-37
Troubleshooting Active Directory Performance with the Directory	
Service Log.	14-38
Troubleshooting Active Directory Performance with the Performance	
Console	14-41
Lesson Review	14-43
Lesson Summary	14-44
Case Scenario Exercise	14-44
Troubleshooting Lab	14-46
Chapter Summary	14-48
Exam Highlights	14-49
Key Points	14-49
Key Terms.	14-49
Questions and Answers	14-50

Part 2 Prepare for the Exam

15 Planning and Implementing an Active Directory Infrastructure (1.0)

Tested Skills and Suggested Practices	15-3
Further Reading	15-5
Plan a Strategy for Placing Global Catalog Servers.	15-7
Objective 1.1 Questions	15-8
Objective 1.1 Answers.	15-10
Plan Flexible Operations Master Role Placement	15-12
Objective 1.2 Questions	15-13
Objective 1.2 Answers.	15-15
Implement an Active Directory Forest and Domain Structure.	15-17
Objective 1.3 Questions	15-20
Objective 1.3 Answers.	15-24
Implement an Active Directory Site Topology	15-28
Objective 1.4 Questions	15-29
Objective 1.4 Answers.	15-31

	Plan an Administrative Delegation Strategy	15-32
	Objective 1.5 Questions	15-33
	Objective 1.5 Answers	15-35
16	Managing and Maintaining an Active Directory Infrastructure (2.0)	
	Tested Skills and Suggested Practices	16-1
	Further Reading	16-4
	Manage an Active Directory Forest and Domain Structure.	16-6
	Objective 2.1 Questions	16-8
	Objective 2.1 Answers	16-11
	Manage an Active Directory Site	16-14
	Objective 2.2 Questions	16-16
	Objective 2.2 Answers	16-19
	Manage Active Directory Replicaton Failures	16-21
	Objective 2.3 Questions	16-23
	Objective 2.3 Answers	16-26
	Restore Active Directory Directory Services	16-28
	Objective 2.4 Questions	16-29
	Objective 2.4 Answers	16-31
	Troubleshoot Active Directory	16-33
	Objective 2.5 Questions	16-34
	Objective 2.5 Answers	16-36
17	Planning and Implementing User, Computer, and Group Strategies (3.0)	
	Tested Skills and Suggested Practices	17-2
	Further Reading	17-4
	Plan a Security Group Strategy	17-5
	Objective 3.1 Questions	17-6
	Objective 3.1 Answers	17-10
	Plan a User Authentication Strategy	17-14
	Objective 3.2 Questions	17-15
	Objective 3.2 Answers	17-18
	Plan an OU Structure	17-20
	Objective 3.3 Questions	17-22
	Objective 3.3 Answers	17-25
	Implement an OU Structure	17-28
	Objective 3.4 Questions	17-29
	Objective 3.4 Answers	17-32

18	Planning and Implementing Group Policy (4.0)	
	Tested Skills and Suggested Practices	18-1
	Further Reading	18-3
	Plan Group Policy Strategy	18-5
	Objective 4.1 Questions	18-7
	Objective 4.1 Answers	18-11
	Configure the User Environment by Using Group Policy	18-15
	Objective 4.2 Questions	18-17
	Objective 4.2 Answers	18-21
	Deploy a Computer Environment by Using Group Policy	18-24
	Objective 4.3 Questions	18-25
	Objective 4.3 Answers	18-30
19	Managing and Maintaining Group Policy (5.0)	
	Tested Skills and Suggested Practices	19-1
	Further Reading	19-3
	Troubleshoot Issues Related to Group Policy Application Deployment	19-5
	Objective 5.1 Questions	19-6
	Objective 5.1 Answers	19-11
	Maintain Installed Software by Using Group Policy	19-14
	Objective 5.2 Questions	19-15
	Objective 5.2 Answers	19-20
	Troubleshoot the Application of Group Policy Security Settings	19-24
	Objective 5.3 Questions	19-25
	Objective 5.3 Answers	19-28

Part 3 **Appendixes**

A	New Active Directory Directory Features in the Windows Server 2003 Family	
	New System-Wide Active Directory Features	A-3
	New Change and Configuration Management Features	A-5
	New Domain- and Forest-Wide Active Directory Features	A-6
B	Active Directory Setup Answer File Parameters	
	AdministratorPassword	B-1
	AllowAnonymousAccess	B-1
	AutoConfigDNS	B-2
	ChildName	B-2
	ConfirmGc	B-2

CreateOrJoin	B-2
CriticalReplicationOnly	B-3
DatabasePath	B-3
DisableCancelForDnsInstall	B-3
DNSOnNetwork	B-4
DomainNetBiosName	B-4
IsLastDCInDomain.	B-4
LogPath	B-4
NewDomain	B-5
NewDomainDNSName	B-5
ParentDomainDNSName	B-5
Password	B-5
RebootOnSuccess.	B-6
RemoveApplicationPartitions	B-6
ReplicaDomainDNSName.	B-6
ReplicaOrMember	B-7
ReplicaOrNewDomain	B-7
ReplicationSourceDC	B-7
ReplicationSourcePath.	B-8
SafeModeAdminPassword	B-8
SetForestVersion.	B-8
SiteNameb	B-9
Syskey	B-9
SysVolPath	B-9
TreeOrChild	B-9
UserDomain	B-10
UserName	B-10

C User Rights

Privileges	C-1
Logon Rights.	C-5
Assigning User Rights	C-6

Glossary	G-1
---------------------------	------------

Index.	I-1
-----------------------	------------