Contents

Series Foreword	vii
Acknowledgments	хi
Introduction	xiii
1 Organizing Workflows	1
2 Modeling Workflows	31
3 Management of Workflows	75
4 Analyzing Workflows	99
5 Functions and Architecture of Workflow Systems	145
6 Roadmap for Workflow System Development	211
7 Sagitta 2000 Case Study	243
Appendix A: Workflow Theory	267
Appendix B: Workflow Modeling Using UML	293
Solutions to Exercises	305
Glossary	345
Bibliography	359
Index	365