Preface

I admit it—I'm the guy people call when they need answers. Something doesn't work; my phone rings. Someone can't figure something out; I get an email. More often than not, the problem can be traced to Microsoft Windows, a product with which I've developed a healthy love-hate relationship. Luckily, I've channeled my rage into this book—many of the solutions, tips, workarounds, and warnings you're about to read are my responses to questions I get asked every day by inexperienced and seasoned Windows users alike.

I've written this book with the philosophy that the more you know about a tool you use—specifically, Microsoft Windows XP—the better your day-to-day experience with it will be. If this contradicts what you've seen in other books or the Windows manual, you're getting the idea.