Contents

Foreword	xxv
Chapter 1 Facing the Cybercrime Problem Head On	1
Introduction	2
Quantifying the Crisis	3
Defining Cybercrime	4
Moving from the General to the Specific	5
Understanding the Importance of Jurisdictional Issues	6
Differentiating Crimes That Use the Net from Crimes T	hat
Depend on the Net	10
Collecting Statistical Data on Cybercrime	11
Understanding the Crime Reporting System	11
Categorizing Crimes for the National Reporting Syst	
Toward a Working Definition of Cybercrime	15
U.S. Federal and State Statutes	15
International Law: The United Nations Definition of	
Cybercrime	17
Categorizing Cybercrime	18
Developing Categories of Cybercrimes	19
Violent or Potentially Violent Cybercrime Categories	
Nonviolent Cybercrime Categories	23
Prioritizing Cybercrime Enforcement	33
Fighting Cybercrime	35
Determining Who Will Fight Cybercrime	35
Educating Cybercrime Fighters	37
Educating Legislators and Criminal Justice Professiona	
Educating Information Technology Professionals	39
Educating and Engaging the Community	41

Getting Creative in the Fight Against Cybercrime	41
Using Peer Pressure to Fight Cybercrime	42
Using Technology to Fight Cybercrime	43
Finding New Ways to Protect Against Cybercrime	44
Summary	45
Frequently Asked Questions	46
Resources	47
Chapter 2 Reviewing the History of Cybercrime	49
Introduction	50
Exploring Criminality in the Days of Standalone Computers	51
Sharing More Than Time	52
The Evolution of a Word	52
Understanding Early Phreakers, Hackers, and Crackers	53
Hacking Ma Bell's Phone Network	53
Phamous Phreakers	54
Phreaking on the Other Side of the Atlantic	54
A Box for Every Color Scheme	54
From Phreaker to Hacker	55
Living on the LAN: Early Computer Network Hackers	55
How BBSs Fostered Criminal Behavior	56
How Online Services Made Cybercrime Easy	57
Introducing the ARPANet:: the Wild West of Networking	58
Sputnik Inspires ARPA	59
ARPA Turns Its Talents to Computer Technology	59
Network Applications Come into Their Own	60
The Internetwork Continues to Expand	60
The ARPANet of the 1980s	60
The Internet of the 1990s	60
The Worm Turns—and Security Becomes a Concern	61
Watching Crime Rise with the Commercialization of the Internet	61
Bringing the Cybercrime Story Up to Date	62
Understanding How New Technologies Create New	
Vulnerabilities	62
Why Cybercriminals Love Broadband	63
Why Cybercriminals Love Wireless	67
Why Cybercriminals Love Mobile Computing	72
Why Cybercriminals Love Sophisticated Web and	
E-Mail Technologies	75

Why Cybercriminals Love E-Commerce and	
Online Banking	80
Why Cybercriminals Love Instant Messaging	84
Why Cybercriminals Love New Operating Systems and	
Applications	87
Why Cybercriminals Love Standardization	87
Planning for the Future: How to Thwart Tomorrow's	
Cybercriminal	88
Summary	89
Frequently Asked Questions	90
Resources	91
Chapter 3 Understanding the People on the Scene	93
Introduction	94
Understanding Cybercriminals	96
Profiling Cybercriminals	98
Understanding How Profiling Works	99
Reexamining Myths and Misconceptions	00
About Cybercriminals	102
Constructing a Profile of the Typical Cybercriminal	111
Recognizing Criminal Motivations	112
Recognizing the Limitations of Statistical Analysis	119
Categorizing Cybercriminals	119
Criminals Who Use the Net as a Tool of the Crime	120
Criminals Who Use the Net Incidentially to the Crime	127
Real-Life Noncriminals Who Commit Crimes Online	128
Understanding Cybervictims	129
Categorizing Victims of Cybercrime	130
Making the Victim Part of the Crime-Fighting Team	134
Understanding Cyberinvestigators	136
Recognizing the Characteristics of a Good	
Cyberinvestigator	136
Categorizing Cyberinvestigators by Skill Set	138
Recruiting and Training Cyberinvestigators	139
Facilitating Cooperation: CEOs on the Scene	140
Summary	142
Frequently Asked Questions	143
Resources	145

Chapter 4 Understanding Computer Basics	147
Introduction	148
Understanding Computer Hardware	149
Looking Inside the Machine	150
Components of a Digital Computer	150
The Role of the Motherboard	151
The Roles of the Processor and Memory	153
The Role of Storage Media	157
Why This Matters to the Investigator	163
The Language of the Machine	164
Wandering Through a World of Numbers	165
Who's on Which Base?	165
Understanding the Binary Numbering System	166
Converting Between Binary and Decimal	167
Converting Between Binary and Hexadecimal	167
Converting Text to Binary	168
Encoding Nontext Files	169
Why This Matters to the Investigator	169
Understanding Computer Operating Systems	171
Understanding the Role of the Operating System Software	172
Differentiating Between Multitasking and	
Multiprocessing Types	173
Multitasking	173
Multiprocessing	174
Differentiating Between Proprietary and Open Source	
Operating Systems	175
An Overview of Commonly Used Operating Systems	177
Understanding DOS	177
Windows 1.x Through 3.x	179
Windows $9x$ (95, 95b, 95c, 98, 98SE, and ME)	181
Windows NT	183
Windows 2000	185
Windows XP	186
Linux/UNIX	188
Other Operating Systems	190
Understanding File Systems	193
FAT12	193
FAT16	194

VFAT FAT32 NTFS Other File Systems Summary Frequently Asked Questions	194 194 195 196 197 198
Resources	199
Chapter 5 Understanding Networking Basics	201
Introduction	202
Understanding How Computers Communicate on a Network	203
Sending Bits and Bytes Across a Network	204
Digital and Analog Signaling Methods	205
How Multiplexing Works	207
Directional Factors	208
Timing Factors	209
Signal Interference	210
Packets, Segments, Datagrams, and Frames	211
Access Control Methods	212
Network Types and Topologies	213
Why This Matters to the Investigator	215
Understanding Networking Models and Standards	215
The OSI Networking Model	216
The DoD Networking Model	218
The Physical/Data Link Layer Standards	220
Why This Matters to the Investigator	220
Understanding Network Hardware	221
The Role of the NIC	221
The Role of the Network Media	221
The Roles of Network Connectivity Devices	223
Why This Matters to the Investigator	231
Understanding Network Software	231
Understanding Client/Server Computing	232
Server Software	235
Client Software	236
Network File Systems and File Sharing Protocols	237
A Matter of (Networking) Protocol	238
Understanding the TCP/IP Protocols Used on the Internet	240

The Need for Standardized Protocols	240
A Brief History of TCP/IP	241
The Internet Protocol and IP Addressing	242
How Routing Works	249
The Transport Layer Protocols	254
The MAC Address	257
Name Resolution	257
TCP/IP Utilities	263
Network Monitoring Tools	269
Why This Matters to the Investigator	272
Summary	273
Frequently Asked Questions	274
Resources	277
Chapter 6 Understanding Network Intrusions and Attacks	279
Introduction	280
Understanding Network Intrusions and Attacks	282
Intrusions vs. Attacks	283
Recognizing Direct vs. Distributed Attacks	284
Automated Attacks	286
Accidental "Attacks"	287
Preventing Intentional Internal Security Breaches	288
Preventing Unauthorized External Intrusions	289
Planning for Firewall Failures	290
External Intruders with Internal Access	290
Recognizing the "Fact of the Attack"	291
Identifying and Categorizing Attack Types	292
Recognizing Pre-intrusion/Attack Activities	292
Port Scans	294
Address Spoofing	297
IP Spoofing	298
ARP Spoofing	298
DNS Spoofing	299
Placement of Trojans	300
Placement of Tracking Devices and Software	300
Placement of Packet Capture and Protocol Analyzer Software	302
Prevention and Response	304
Understanding Password Cracking	305

	Contents	xvii
Brute Force	306	
Exploitation of Stored Passwords	309	
Interception of Passwords	311	
Password Decryption Software	312	
Social Engineering	313	
Prevention and Response	314	
General Password Protection Measures	314	
Protecting the Network Against Social Engineers	315	
Understanding Technical Exploits	315	
Protocol Exploits	316	
DoS Attacks That Exploit TCP/IP	316	
Source Routing Attacks	323	
Other Protocol Exploits	324	
Application Exploits	324	
Bug Exploits	324	
Mail Bombs	325	
Browser Exploits	325	
Web Server Exploits	327	
Buffer Overflows	328	
Operating System Exploits	329	
The WinNuke Out-of-Band Attack	329	
Windows Registry Attacks	329	
Other Windows Exploits	330	
UNIX Exploits	331	
Router Exploits	332	
Prevention and Response	333	
Attacking with Trojans, Viruses, and Worms	334	
Trojans	336	
Viruses	337	
Worms	338	
Prevention and Response	339	
Hacking for Nontechies	340	
The Script Kiddie Phenomenon	340	
The "Point and Click" Hacker	341	
Prevention and Response	342	
Summary	343	
Frequently Asked Questions	344	
Resources	346	

Chapter 7 Understanding Cybercrime Prevention	349
Introduction	350
Understanding Network Security Concepts	351
Applying Security Planning Basics	352
Defining Security	352
The Importance of Multilayered Security	353
The Intrusion Triangle	353
Removing Intrusion Opportunities	354
Talking the Talk: Security Terminology	355
Importance of Physical Security	357
Protecting the Servers	359
Keeping Workstations Secure	359
Protecting Network Devices	360
Understanding Basic Cryptography Concepts	364
Understanding the Purposes of Cryptographic Security	364
Authenticating Identity	366
Providing Confidentiality of Data	372
Ensuring Data Integrity	372
Basic Cryptography Concepts	373
Scrambling Text with Codes and Ciphers	373
What Is Encryption?	376
Securing Data with Cryptographic Algorithms	378
How Encryption Is Used in Information Security	380
What Is Steganography?	384
Modern Decryption Methods	385
Cybercriminals' Use of Encryption and Steganography	386
Making the Most of Hardware and Software Security	387
Implementing Hardware-Based Security	387
Hardware-Based Firewalls	387
Authentication Devices	388
Implementing Software-Based Security	391
Cryptographic Software	391
Digital Certificates	392
The Public Key Infrastructure	392
Software-Based Firewalls	393
Understanding Firewalls	394
How Firewalls Use Layered Filtering	395

xix

Chapter 8 Implementing System Security	431
Introduction	432
How Can Systems Be Secured?	433
The Security Mentality	433
Elements of System Security	435
Implementing Broadband Security Measures	436
Broadband Security Issues	439
Deploying Antivirus Software	441
Defining Strong User Passwords	444
Setting Access Permissions	444
Disabling File and Print Sharing	445
Using NAT	446
Deploying a Firewall	448
Disabling Unneeded Services	449
Configuring System Auditing	449
Implementing Browser and E-Mail Security	452
Types of Dangerous Code	454
JavaScript	454
ActiveX	455
Java	455
Making Browsers and E-Mail Clients More Secure	456
Restricting Programming Languages	456
Keep Security Patches Current	457
Cookie Awareness	457
Securing Web Browser Software	458
Securing Microsoft Internet Explorer	458
Securing Netscape Navigator	462
Securing Opera	464
Implementing Web Server Security	465
DMZ vs. Stronghold	466
Isolating the Web Server	467
Web Server Lockdown	468
Managing Access Control	468
Handling Directory and Data Structures	468
Scripting Vulnerabilities	469
Logging Activity	470
Backups	470

Resources

Contents

542

xxi

Chapter 10 Collecting and Preserving Digital Evidence	545
Introduction	546
Understanding the Role of Evidence in a Criminal Case	548
Defining Evidence	549
Admissibility of Evidence	551
Forensic Examination Standards	552
Collecting Digital Evidence	552
The Role of First Responders	553
The Role of Investigators	554
The Role of Crime Scene Technicians	555
Preserving Digital Evidence	558
Preserving Volatile Data	559
Disk Imaging	560
A History of Disk Imaging	560
Imaging Software	561
Standalone Imaging Tools	563
Role of Imaging in Computer Forensics	563
"Snapshot" Tools and File Copying	563
Special Considerations	564
Environmental Factors	564
Retaining Time and Datestamps	565
Preserving Data on PDAs and Handheld Computers	565
Recovering Digital Evidence	566
Recovering "Deleted" and "Erased" Data	567
Decrypting Encrypted Data	568
Finding Hidden Data	568
Where Data Hides	569
Detecting Steganographic Data	569
Alternate Datastreams	570
Methods for Hiding Files	571
The Recycle Bin	572
Locating Forgotten Evidence	572
Web Caches and URL Histories	572
Temp Files	574
Swap and Page Files	575
Recovering Data from Backups	577

Defeating Data Recovery Techniques	578
Overwriting the Disk	579
Degaussing or Demagnetizing	580
Physically Destroying the Disk	580
Documenting Evidence	581
Evidence Tagging and Marking	581
Evidence Logs	581
Documenting Evidence Analysis	582
Documenting the Chain of Custody	583
Computer Forensics Resources	583
Computer Forensics Training and Certification	584
Computer Forensics Equipment and Software	585
Computer Forensics Services	586
Computer Forensics Information	587
Understanding Legal Issues	587
Searching and Seizing Digital Evidence	588
U.S. Constitutional Issues	589
Search Warrant Requirements	591
Search Without Warrant	594
Seizure of Digital Evidence	597
Forfeiture Laws	598
Privacy Laws	598
The Effects of the U.S. Patriot Act	599
Summary	602
Frequently Asked Questions	603
Resources	605
Chapter 11 Building the Cybercrime Case	607
Introduction	608
Major Factors Complicating Prosecution	609
Difficulty of Defining the Crime	609
Bodies of Law	610
Types of Law	616
Levels of Law	618
Basic Criminal Justice Theory	620
Elements of the Offense	624
Level and Burden of Proof	625

Contents

xxiii

Jurisdictional Issues	626
Defining Jurisdiction	626
Statutory Law Pertaining to Jurisdiction	629
Case Law Pertaining to Jurisdiction	630
International Complications	631
Practical Considerations	631
The Nature of the Evidence	632
Human Factors	633
Law Enforcement "Attitude"	633
The High-Tech Lifestyle	635
Natural-Born Adversaries?	635
Overcoming Obstacles to Effective Prosecution	636
The Investigative Process	637
Investigative Tools	639
Steps in an Investigation	646
Defining Areas of Responsibility	650
Testifying in a Cybercrime Case	650
The Trial Process	651
Testifying as an Evidentiary Witness	652
Testifying as an Expert Witness	652
Giving Direct Testimony	653
Cross-Examination Tactics	654
Using Notes and Visual Aids	654
Summary	656
Frequently Asked Questions	657
Resources	658
Afterword	659
Appendix	663
Index	699