--- Contents

	Preface	xi
	About the Author	xix
1	The Big Picture	1
2	Practical Limitations of Risk Management	17
3	Organizing to Deal with Risk	32
4	Identifying Risk	49
5	Assessing Impacts of Risk Events— Qualitative Impact Analysis	68
6	Assessing Impacts of Risk Events— Quantitative Analysis	83
7	Assessing the Impacts of Risk Events: The Role of Probability and Statistics	104
8	Planning to Handle Risk	134
9	Monitoring and Controlling Risk	150
10	Business Risk	177
11	Operational Risks	204
12	Project Risk	227
13	Conclusions	248
	References	255
	Index	259