Introduction

I think that it's fair to say that throughout the 1990's, Cisco Systems has made a huge impact on how many companies and individuals do business. From the release of their initial Cisco router product through the design and development of their entire Catalyst switch product line, Cisco has developed a system to transfer TCP/IP traffic—the most commonly known TCP/IP highway being the World-Wide Web. In the late 1990's and now, in the beginning of the 21st century, Cisco has taken their TCP/IP equipment to the next level—the transmission of time-sensitive voice over TCP/IP. This new initiative is what is known to the consumer market as AVVID. AVVID is an acronym that you will hear quite often; in fact, it is an acronym that is changing the way the world does business!