

Acknowledgments

It has been my great pleasure to work on another Cisco Press project. I enjoy the networking field very much, and technical writing even more. And more than that, I'm thankful for the joy and inner peace that Jesus Christ gives, making everything more abundant.

Technical writing may be hard work, but I'm finding that it's also quite fun because I'm working with very good friends. I can't say enough good things about Chris Cleveland. Somehow, Chris is able to handle many book projects all at once, while giving each one an incredible amount of attention and improvement. Brett Bartow is a constant source of organization, project management, and encouragement. I'm glad he agreed to have me back for another project!

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Lastly, for the very first time, I am able to announce that no laptop computers were harmed in the writing of this book.