

Contents

Chapter 1—Developing a Windows 2000 and Cisco Internetwork	1
Introduction	2
Directory Enabled Network	2
The DEN Solution	4
About Microsoft's Windows 2000 and Cisco's IOS	8
Cisco's IOS and Software Products	8
Cisco ConfigMaker	9
Cisco Fast Step	11
CiscoWorks 2000	13
Microsoft's Windows 2000	14
Active Directory	17
Merging together with Cisco Networking Services for Active Directory	20
Best Practices for Implementing a Network	20
Networking Basics	22
OSI Protocol Reference Model	23
Physical Layer	26
Data-Link Layer	27
Network Layer	27
Transport Layer	28
The Session Layer	29
The Presentation Layer	29
The Application Layer	29
Internet History	30
IP Networking Primer	31
Case Studies	36
ABC Chemical Company	36
West Coast Accounting, L.L.C.	37
Summary	38
FAQs	41
Chapter 2—A Tour of Windows 2000	43
Introduction	44
What's New Since Windows NT 4	44
Active Directory	45
Installation Options	45
Security Options	47
Internet Information Services	48

Terminal Services	48
Remote Access Protocols	49
Network Load Balancing	50
What Happened to WINS?	52
DNS Support	53
Recovery Console	56
Quality of Service	56
File System Changes and Disk Support	56
Active Directory Architecture	59
Domain Architecture Changes	59
Forest	59
Domain Tree	59
Domain	60
Sites	61
Organizational Units	61
User Accounts	61
Groups	63
FSMOs	63
Global Catalog	64
Configuration	64
Schema	64
LDAP	65
So, You Want to Migrate?	65
Quick! Plan Your Project	65
Windows 2000 Case Studies	67
ABC Chemical Company	68
West Coast Accounting, L.L.C.	68
Summary	69
FAQs	71
Chapter 3—Cisco Hardware and IOS Basics	73
Introduction	74
Networking Basics: The Difference between Routers and Switches	74
Hierarchical Design Model	75
When Is It Appropriate to Use Routers?	76
When Is It Appropriate to Use Switches?	77
Switching Overview and Application	77
Cisco Switch Models	77
Catalyst 6500 Series	77
Catalyst 5000 Series	78
Catalyst 3500 Series XL	79
Catalyst 2900 Series XL	80
GBIC Technologies	81
VLANs and How They Function	82
Trunking Technologies	82

VTP Servers and Clients	83
Layer 3 Switching	84
Onboard Layer 3 Options	85
6500 Series and the MSFC	85
5000 Series and the RSM	85
Routing Overview and Application	87
General Overview of LAN/WAN Technologies	87
Ethernet	87
Token Ring	87
HDLC	88
Frame Relay	88
PPP	89
Routing Models	89
7500 Series	89
7200 Series	90
3600 Series	91
1700 Series	92
1600 Series	93
800 Series	95
Cisco IOS	96
Differences in Switch and Router IOSs	96
Router Feature Sets	97
Enterprise	97
IP/IPX/IBM	97
IP Plus	97
Firewall Feature Set	97
Memory Requirements	97
Command Line Interface (CLI)	98
How to Get Around in the IOS	99
QoS Functionality and How it Works on Switches and Routers	104
RSVP	104
Queuing Techniques	105
Weighted Fair Queuing	105
Priority Queuing	105
Custom Queuing	106
Class-based Weighted Fair Queuing	106
Summary	107
FAQs	108
Chapter 4—Protocols and Networking Concepts	109
Introduction	110
The TCP/IP Protocol Stack	110
Setting an IP Address on Windows 2000	113
Establishing the Default Router	114
Testing IP with ICMP on Windows 2000	115
Setting an IP Address on a Cisco Router	115

Establishing the Default Route	116
Testing IP with ICMP on a Cisco Router	116
DNS	117
Setting up DNS Services on Windows 2000	120
Setting Up DNS Clients on Windows 2000	123
Setting Up DNS Addresses on a Cisco Router	124
Dynamic Host Configuration Protocol (DHCP)	126
Configuring Windows 2000 DHCP Services	126
Configuring Windows 2000 DHCP Clients	128
Forwarding DHCP Information across a Cisco Router	130
File Transfer Protocol (FTP)	131
Setting Up Windows 2000 FTP Services	131
Running an FTP Client Session on Windows 2000	134
Blocking FTP Traffic from Crossing a Cisco Router	134
Telnet	135
Setting Up Telnet on a Windows 2000 Server	135
Running a Telnet Session on a Windows 2000 Client	136
HyperText Transfer Protocol (HTTP)	136
Setting Up HTTP Support on Windows 2000	137
Monitoring a Cisco Router from a Web Interface	138
Network News Transport Protocol (NNTP)	139
Configuring NNTP in Windows 2000	139
Configuring Outlook Express to Access a Newsgroup	140
Simple Network Management Protocol (SNMP)	140
Configuring the Windows 2000 SNMP Agent	141
Remote Procedure Call (RPC)	141
Simple Mail Transport Protocol (SMTP)	142
Configuring a Site Link to Use SMTP	142
Internetwork Packet Exchange (IPX)	143
Configuring Windows 2000 to Use IPX	144
Managing SAP on a Cisco Router	145
NetBEUI	145
Configuring NetBEUI on Windows 2000	146
Supporting NetBEUI on Cisco Routers	147
Miscellaneous Protocols and Multiservices	147
Remote Desktop Protocol	148
H.323	148
Voice-over IP (VoIP)	149
Using Microsoft NetMeeting on a VoIP Network	150
Fax-over IP	151
Summary	154
FAQs	156

Chapter 5—Routing and Remote Access	157
Introduction	158
Remote Access Protocols	158
ISDN	159
ISDN Equipment Types	159
ISDN Protocol	160
Dial-on-Demand Routing	161
Configuring BRI on a Cisco Router	161
Configuring PRI on a Cisco Router	163
Configuring an ISDN Interface on Windows 2000	164
Digital Subscriber Line (DSL)	165
HDSL	166
ADSL	166
ADSL and Cisco Routers	167
Using ADSL on a Windows 2000 Computer	167
G.Lite	168
VDSL	168
SLIP and PPP	168
Configuring IP over a SLIP Link for Cisco Routers	169
Configuring IP over a PPP Link for Cisco Routers	169
Using TCP Header Compression	170
Configuring a Banner Message for SLIP and PPP Connections	170
Configuring PPP and SLIP in Windows 2000	171
Routing Protocols	172
RIP	174
Updating the Routing Table	174
Routing Loops	175
Configuring RIP on a Cisco Router	176
Configuring RIP on a Windows 2000 Server	177
IGRP and EIGRP	180
Configuring IGRP on a Cisco Router	181
EIGRP	182
OSPF	182
Configuring OSPF on a Cisco Router	182
Configuring OSPF on a Windows 2000 Computer	184
VPN	184
IPSec	185
Configuring IPSec on Cisco Routers	185
Configuring IPSec on Windows 2000	187
L2TP	189
Configuring L2TP on a Cisco Router	191
Windows 2000 and L2TP	193
PPTP	195

Configuring Windows 2000 PPTP Connection	196
Summary	196
FAQs	198
Chapter 6—Designing the Windows 2000 Network	201
Introduction	202
Design Planning	203
Forest Plan	204
Forest Plan Objectives	206
Establishing the Number of Forests	206
Overhead Involved with Multiple Forests	208
DNS/Domain Plan	209
DNS Plan	209
Domain Plan	212
Kerberos	217
Site Topology	219
Intrasite Replication Characteristics	219
Intersite Replication Characteristics	221
Establishing the Sites	222
Authentication and Queries in the Site Topology	224
Organizational Unit Hierarchy	224
Designing Other Services	225
DHCP Servers	226
Using Windows 2000 DHCP Services	228
Internet Information Services	229
Installation	230
Cluster Services	230
Security and Active Directory	231
IPSecurity	234
Public Key Infrastructure and Certification Authorities	235
Terminal Services	236
WINS	237
Designing with Media Integration	237
Telephony	237
Remote Access	238
Quality of Service	239
Network Load Balancing	240
ATM	240
Case Studies	241
ABC Chemical Company	242
West Coast Accounting, L.L.C.	246
Summary	248
FAQs	250

Chapter 7—Sizing the Infrastructure for Windows 2000	251
Introduction	252
Active Directory Replication Topology	252
The Path for Replication Traffic	253
Default-First-Site-Name	256
Partitions within the Active Directory	256
Site Plan	258
Planning the Site Topology	262
Planning Time Synchronization	263
FRS	264
Dfs	266
Preparing the Infrastructure for Windows 2000	267
Internetwork Considerations	272
Measuring Replication Traffic	273
Server Placement	275
Domain Controllers	276
Global Catalog Servers	280
DNS Servers	281
WINS Servers	281
FSMOs	282
Relative ID (RID) Master	282
PDC Emulator	283
Domain Naming Master	284
Infrastructure Master	285
Schema Master	285
RAS Servers	286
DHCP Servers	286
Terminal Services	287
Infrastructure Components	288
Quality of Service	290
Monitoring the Infrastructure	290
Network Monitor	293
Case Studies	294
ABC Chemical Company	294
West Coast Accounting, L.L.C.	297
Summary	299
FAQs	301
Chapter 8—Designing the Cisco Infrastructure	303
Introduction	304
Getting Started: The Design Process—Campus, WAN, and Remote	304
Campus, WAN, and Remote Links Defined	305
The Design Process—Getting down to Business	306
Site Considerations	308

Physical Space for Equipment	309
Network Equipment Basics	311
Capacity Planning	311
Connection and Expansion	311
Best Practices	312
Protocol Addressing Planning	313
Routing Protocols	313
Interior Protocols	314
Routing Information Protocol (RIP)	315
Interior Gateway Routing Protocol (IGRP)	316
Open Shortest Path First (OSPF)	316
Intermediate System-to-Intermediate System (IS-IS)	316
RIPv2	316
Enhanced IGRP	316
Choosing the Right Protocol	317
Route Selection	318
Addressing Considerations	319
Topology	321
Application Services	323
Server Farm Placement	324
Positioning Servers	324
Terminal Services Farms	325
LAN and Switching Considerations	326
Scaling Bandwidth	326
Scaling Considerations	326
IP Multicast	327
Virtual LANs and Emulated LANs	329
Policy in the Core	329
Comparing Campus Network Design Models	330
The Hub and Router Model	330
The Campus-wide VLAN Model	331
Multiprotocol over ATM	331
WAN Link Considerations with Windows 2000	332
Routing and Scalability	333
Planning for the Future Growth of the Company's Infrastructure Network Scalability	334
Layer 2 Switching	335
Layer 3 Switching	336
Layer 4 Switching	336
ATM/LANE Backbone	337
Bridged Protocol Needs	337
Bridging in the Multilayer Model	338
Security to Other Remote Sites	338
Redundancy and Reliability Design	339
Summary	340
FAQs	341

Chapter 9—Implementing the Cisco Routers	343
Introduction	344
Initial Routing Considerations	344
Different Types of Routers and Their Uses	344
Border Routers: Defining the Geographic Areas	345
Distribution Routers: Controlling the Flow of Traffic	345
Access Routers: Controlling the Flow of Data on the Main Network	346
Segmentation and Why It Is Required	348
Broadcast Storms	348
Protocol Traffic	350
Networking Protocols and “Hidden” Traffic	353
Convergence: The Goal of Any Good Router	353
Static Routes versus Dynamic Routing Protocols	353
Planning Your Routed Architecture	355
Identifying Your Access Points	355
Adding the Internet Securely	357
What Kind of Traffic Will Be Going across the WAN Link?	361
Determining the Transport Method	362
Placement of Routers in the Network	363
High-end Chassis Routers	363
Low-end Chassis Routers	364
Determining How Much Processor and Memory Is Required on the Router	364
Layer 3 Switching: RSM and MSFC Cards	365
Protocol Consolidation and Performance	367
Reducing the Number of Protocols on the Network	367
Network Addressing and Segmentation	368
Benefits and Caveats to Mixing and Matching Protocols	369
Redundancy and Reliability	371
Circuitry Failover Design	371
Hardware Failover Design	372
The Financial Costs of Redundancy	373
How Do Redundancy and Reliability Affect the Windows 2000 Network?	374
Security on the Routed Architecture	374
How Does Windows 2000 Help Manage ACLs?	376
Quality of Service on the LAN/WAN Using Windows 2000	376
The Real Integration—Prioritizing Traffic on the LAN/WAN	377
Dynamic QoS—Is This Really a Great Idea?	377
When Should Another Method of QoS Be Used?	378
Case Studies	381
ABC Chemical Company	381
Main Router Configuration	382

EastSite Router Configuration	382
WestSite Router Configuration	383
West Coast Accounting, L.L.C.	384
San Francisco Router Configuration	384
Phoenix Router Configuration	385
Portland Router Configuration	386
Los Angeles Router Configuration	386
Seattle Router Configuration	387
Summary	387
FAQs	388
Chapter 10—Implementing the Cisco Switches	391
Introduction	392
Cisco IOS-based Switching Products	393
Catalyst 1900/2820 Series	393
Hardware Features of the 1900 Series	393
Hardware Features of the 2820 Series	395
Software Features of the 1900/2820 Series	396
Catalyst 2900XL/3500XL	397
Gigabit Interface Converters (GBICs)	398
Switch Clustering	398
Additional Network Management Features	400
Hardware Features of the 2900XL Series	401
Hardware Features of the 3500XL Series	402
Software Features of the 2900XL/3500XL Series	402
Cisco Set-based Switching Products	403
Catalyst 4000	403
Hardware Features of the 4003/4006 Series	404
Hardware Features of the Catalyst 4912G Series	405
Software Features of the 4xxx Series	406
Features of the Catalyst 4908G-L3	406
Catalyst 5000	406
Hardware Features of the Catalyst 2900 Series	407
Hardware Features of the Catalyst 5000/5002 Series	408
Hardware Features of the Catalyst 5500 Series	408
Modules for the Catalyst 5000	409
Software Features of the Catalyst 5xxx Series	410
Catalyst 6000	410
Hardware Features of the Catalyst 6xxx Series	410
Software Features of the Catalyst 6000 Series	411
Catalyst 8500	411
Hardware Features of the 85xx Series	412
Software Features of the 8500 Series	413
Catalyst 12000 GSR Switches	413

Supervisor Modules	414
Catalyst 5000 Supervisor Modules	414
Catalyst 4000 Supervisor Modules	416
Catalyst 6000 Supervisor Modules	416
Catalyst 8500 Supervisor Modules	417
Route-Switching Modules	417
Router-on-a-Stick	417
RSM	418
RSFC/MSFC	418
Available Switch Platforms	419
Multilayer Switching Modules	419
NFFC/RSFC	419
MSM	420
MSFC/PFC	420
Route Switch Processor for the 8500	420
Available Switch Platforms	421
Cisco Switches and Windows 2000	422
Case Studies	423
ABC Chemical Company	423
West Coast Accounting, L.L.C.	423
Summary	425
FAQs	426
Chapter 11—Implementing the Windows 2000 Servers	429
Introduction	430
Installing Windows 2000	431
Overview of a Scripted Installation	431
Overview of Disk Duplication Methods	435
SYSPREP	435
RIPREP	436
Windows 2000 Setup Phases	439
WINNT Phase	440
Text Mode	440
GUI Mode	440
Installing the Active Directory	441
Which Domain First?	442
Which Server First?	443
DCPromo	444
Populating a Domain with Organizational Units (OUs) and Objects	448
Create an OU for Hidden Objects	449
Delegating Authority	450
Creating a User Account	452
Creating Groups	455

Publishing Printers	457
Publishing Folders	458
Applying a Group Policy	459
Setting Up Sites	460
Installing and Configuring Windows 2000 Components	463
Configuring DNS	463
Configuring the Distributed File System	465
Public Key Infrastructure	466
Internet Information Services	469
Asynchronous Transfer Mode	471
Terminal Services	471
Configuring Routing and Remote Access Services	478
DHCP	479
WINS	481
Case Studies	481
ABC Chemical Company	481
West Coast Accounting	483
Summary	484
Chapter 12—Fast Track	491
Introduction	492
Directory-Enabled Networks	492
The IP Protocol Stack	493
Cisco Networking Services	495
Microsoft's Windows 2000	499
Installation	500
Security	501
Services	502
Active Directory	503
Replication	504
Cisco's Internetwork Operating System	506
Hierarchical Design Model	506
Cisco Switches	506
Cisco Routers	507
Routing and Remote Access	508
Routing Protocols	510
Network Design	511
Segmentation	513
Redundancy and Failover	513
Summary	
FAQs	515
Appendix—Sample FastStep Configuration File	517