Table of Contents

Copyright
Preface

Audience
Assumptions This Book Makes
Contents of This Book
Conventions Used in This Book
Using Code Examples
Safari Enabled
We'd Like to Hear from You
Acknowledgments

Part I: Concepts

Chapter One. Introduction to Business Process Modeling
Section 1.1. The Benefits of BPM
Section 1.2. BPM Acid Test: The Process-Oriented Application
Section 1.3. The Morass of BPM
Section 1.4. Workflow
Section 1.5. Roadmap
Section 1.6. Summary
Section 1.7. References

Chapter Two. Prescription for a Good BPM Architecture
Section 2.1. Designing a Solution
Section 2.2. Components of the Design
Section 2.3. Standards
Section 2.4. Summary
Section 2.5. Reference

Chapter Three. The Scenic Tour of Process Theory
Section 3.1. Family Tree
Section 3.2. The Pi-Calculus
Section 3.3. Petri Nets
Section 3.4. State Machines and Activity Diagrams
Section 3.5. Summary
Section 3.6. References

Chapter Four. Process Design Patterns
Section 4.1. Design Patterns and the GoF