## Library of Congress Cataloging-in-Publication Data

## Glushko, Robert J.

Document engineering: analyzing and designing documents for business informatics and Web services / Robert J. Glushko and Tim McGrath.

p. cm.

Includes bibliographical references and index.

ISBN0-262-07261-0 (alk. paper)

- 1. Text processing (Computer science). 2. Electronic data interchange.
- 3. Commercial documents—Data processing. I. McGrath, Tim. II. Title.

QA76.9.T48 G54 2005

2001030659