

Acquisition Editor:	Mehdi Khosrow-Pour
Senior Managing Editor:	Jan Travers
Managing Editor:	Amanda Appicello
Development Editor:	Michele Rossi
Copy Editor:	Jane Conley
Typesetter:	Amanda Appicello
Cover Design:	Integrated Book Technology
Printed at:	Integrated Book Technology

Published in the United States of America by
Idea Group Publishing (an imprint of Idea Group Inc.)
701 E. Chocolate Avenue, Suite 200
Hershey PA 17033
Tel: 717-533-8845
Fax: 717-533-8661
E-mail: cust@idea-group.com
Web site: <http://www.idea-group.com>

and in the United Kingdom by
Idea Group Publishing (an imprint of Idea Group Inc.)
3 Henrietta Street
Covent Garden
London WC2E 8LU
Tel: 44 20 7240 0856
Fax: 44 20 7379 3313
Web site: <http://www.eurospan.co.uk>

Copyright © 2003 by Idea Group Inc. All rights reserved. No part of this book may be reproduced in any form or by any means, electronic or mechanical, including photocopying, without written permission from the publisher.