

SAŽETAK

Korišćenjem savremenih informaciono-komunikacijskih tehnologija i Interneta, javna uprava u Republici Srpskoj ima mogućnost unapređenja odnosa sa ključnim akterima (građani, privreda, drugi organi vlasti) s ciljem postizanja veće transparentnosti i efikasnosti rada uprave. Da bi uspjela u ovoj namjeri, javna uprava Republike Srpske se mora transformisati u smjeru efikasnije elektronske uprave usvajanjem novih praksi i iskustava zemalja koje su u ovom procesu napredovale. Predmet istraživanja ovog master rada jesu efekti primjene elektronskog poslovanja u javnoj upravi Republike Srpske. Radom se nastoji ukazati na preduslove razvoja elektronskog poslovanja u javnoj upravi, ali isto tako dati prikaz trendova i perspektive razvoja elektronske uprave u kontekstu reforme javne uprave.

Ključne riječi: javna uprava, Republika Srpska, efekti, primjena, ePoslovanje, eUprava

ABSTRACT

Using modern information and communication technologies and the Internet, the public administration in the Republic of Srpska has the possibility to improve relationships with key stakeholders (citizens, businesses, other government authorities) in order to improve the transparency and efficiency of its administration. To succeed in this intention, the public administration of the Republic of Srpska must be transformed in the direction of effective e-government by adoption of new practices and experiences of countries that are advancing in the process. The subject of this master thesis are the effects of the application of e-commerce in Public Administration of the Republic of Srpska. The paper aims to point out the preconditions for development of e-commerce in public administration, but also to provide a review of trends and prospects of e-government in the context of public administration.

Keywords: public administration, Republic of Srpska, effects, implementation, e-Commerce, e-Government