

## Preface

This Volume contains the Proceedings of the sixth International Conference on Methodologies, Technologies and Tools enabling e-Government (MeTTeG 2012) held on July 3-5, 2012 in Belgrade, Serbia and hosted by Belgrade's Municipality of Stari Grad.

The MeTTeG conference intends to bring together researchers and practitioners active in the area of the E-government with a focus on the role played by the information and communication technologies. It provides a forum for participants from different perspectives and disciplines to present innovative methodologies, technologies and tools, share experiences and lessons learned from case studies and discuss challenges.

Methodologies play an increasingly important role in the management and definition of e-government initiatives. Technologies improve their efficiency and effectiveness while tools allow new specific services and functionalities. The alignment of these three enhances the dissemination, accessibility and acceptance of the E-government by citizens and companies. Therefore, topics of interest for the 6th International Conference on Methodologies, Technologies and Tools enabling E-government included *methodologies* (one-stop government and services integration, better distributed services provision, enterprise architectures, business-ICT-alignment modeling, agility and reaction to change, pro-activeness, greening government, open government and transparency, governance and policy modeling, strategic management and performance measurement, smart and personalized inclusion, legal and regulatory aspects, education and training), *technologies* (mobile services – m-government, Web services, semantic Web technologies, GIS technologies, data and network security, PKI systems, two-factor authentication, cloud computing, e-government ontology and metadata, interoperability and standards, knowledge management and decision process support, business processes management, Web 2.0, ubiquitous and pervasive computing, service-oriented architectures, technology enhanced learning), *tools* ( Web portals, identity management and trust, E-ID systems, EDMS, E-Voting, E-Procurement, E-Participation, benchmarking, workflow management systems, content management systems, legal informatics and legal documents management, data mining and data warehousing, e-learning, theory and formal methods, open source tools for e-government) and *case studies* (methodologies, technologies and tools utilization, practices and experiences, examples of public on-line services).

Out of twenty-two contributions submitted to the Conference, eighteen have been accepted for presentation and collected in the Proceedings. Each contribution has been reviewed by well known experts specialized for relevant Conference topics. We are convinced that the accepted contributions provide interesting viewpoints and good starting points for discussion during the Conference.

In addition to presentation of the accepted papers, we will have a specialized section dedicated to the Serbian e-government solutions which will bring together governmental bodies and private companies who recently implement significant e-government solutions in Serbia.

We are also planning to invite authors of selected papers to submit the extended version of their papers for publication in the *International Journal of Electronic Governance*. Those submissions will be the subject of the separate reviewing process matching the standards of the journal.

As a satellite event to the main Conference, we have the **IMP2.0 (ImmigrationPolicy2.0)** Project Workshop which will involve stakeholders in domain of **legal immigration** policies, as well as legal immigrants themselves.

We wish to thank to the members of the Program and Organizing **committees** for their very professional job. We wish to thank also to the authors of **submitted papers** for their enthusiasm and interest in the MeTTeG Conference in its **sixth edition**. Finally, we wish to thank the Municipality of Stari Grad for **ist support** and hosting the MeTTeG Conference.

Prof. Dr Milan Marković and Prof. Dr Zora Konjović

Program Co-Chars of the MeTTeG 2012